

# **Services** Outline



## **INFRASTRUCTURE**

- Premise & Cloud
- Server Implementations & Support
- Active Directory Forest Migration/Consolidation
- DNS, DHCP, DFS, NPS
- Storage
- Backup & Recovery
- Authentication
- Certificate Management
- Mail/Messaging Platforms
- Software Integrations



#### **CYBERSECURITY**

- Managed Firewall
- Security Awareness Training
- Managed Detection Response (MDR)
- Vulnerability Scanning
- Vulnerability Management
- Antivirus/Antimalware
- Multi-Factor Authentication
- Email Security
- Incident Response & Forensics
- Penetration Testing
- Security Assessment
- Regulatory Compliance



#### **NETWORKING**

- Routing
- Switching
- Gateways & Controllers
- Performance Validations
- Network Documentation
- Network Audits & Assessments
- Wireless Surveys
- Network Installations
- Repair & Maintenance



#### MANAGED SERVICE

- 24/7 Network Monitoring
- 24/7 Network Management
- Remote Network Troubleshooting
- Incident Response & Remediation
- 24x7 Managed Voice
- 24x7 Managed Wifi
- 24x7 Managed Firewall
- 24x7 Server Support
- 24x7 IT Support



### **VOICE & CARRIER**

- Edge PBX/PCX
- Avaya PBX
- Intermedia Hosted PBX
- PRI to SIP
- SIP to Analog
- eFax
- SIP Trunking
- Managed SBC
- Local/LD/Int'l/TollFree
- Broadband
- MPLS
- SD-WAN

